

# Welcome Home

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**Parkland Riverview**  
Riverview, New Brunswick



**Parkland**<sup>™</sup>  
RETIREMENT LIVING  

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RIVERVIEW

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Visit [experienceparkland.com/riverview](https://experienceparkland.com/riverview) or call 506-387-7770 to learn more.

# Our Story

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For more than 30 years, Shannex has been a trusted provider of senior accommodations, services and care in Atlantic Canada. What started as a single location in Cape Breton has grown to include more than 45 communities across Nova Scotia, New Brunswick and Ontario. To this day, we remain a family-owned company committed to providing exceptional service at every turn.

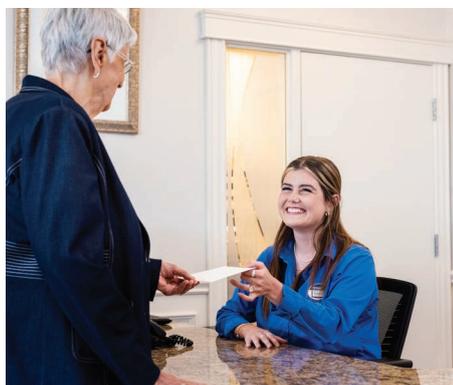
Each day, our team members are inspired by residents' continued independence and quality of life. At Parkland Riverview, you can do more of what you love in a place you'll be proud to call home.



# Service Excellence

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From our front desk concierge to our in-house culinary team, wellness coaches, hospitality and licensed healthcare professionals, the entire team at Parkland Riverview is dedicated to Leading the Way to Better Living for those who live, work and visit our community. Attentive, experienced and compassionate team members get to know residents as individuals, understanding their interests and preferences, favourite pastimes, health considerations and future goals. As a result, our team delivers a resident experience that exceeds expectations and offers peace of mind. Read more about our *Philosophy of Service* at [experienceparkland.com/en/about-us/our-philosophy-of-service](https://experienceparkland.com/en/about-us/our-philosophy-of-service)



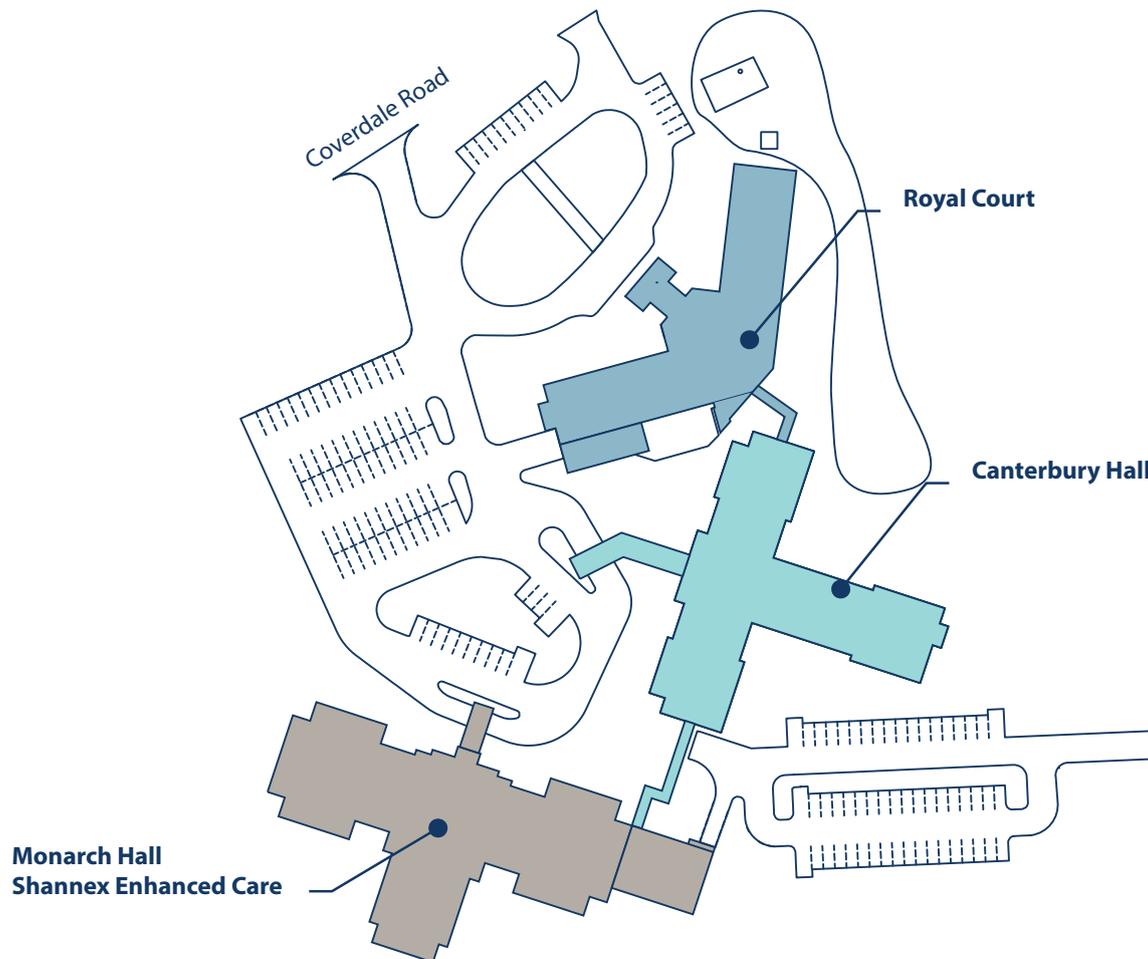
# Your Community

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Parkland Riverview offers exceptional service and a personalized balance of comfort and carefree living in the middle of a charming community. With a continuum of lifestyle options ranging from All-Inclusive to Supportive Lifestyle, residents enjoy peace of mind knowing additional services and support is always available, including 24/7 emergency response.

The Parkland Riverview campus is home to Royal Court, which offers 109 All-Inclusive Lifestyle suites, and next door is Canterbury Hall, a 60-suite Assisted Living (Level 2 Special Care) Community.

Also located on the Parkland Riverview campus is Monarch Hall, a 72-suite Licensed Nursing Home operated by Shannex Enhanced Care.



## All-Inclusive Lifestyle

Royal Court - 109 suites



## Supportive Lifestyle

**Assisted Living: (Licensed Special Care)**  
Canterbury Hall - 60 suites

# Life at Parkland Riverview

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At Parkland Riverview, residents live life to the fullest and can often be found taking part in daily social programming, enjoying the garden near the popular fishpond, using the putting green, dining with delicious meals prepared by our in-house culinary team or enjoying the many on-site amenities and services including the hair salon, pool table, fitness centre, library and more. Whether relaxing in the comfort of your beautifully designed private suite or in one of our social spaces, Parkland is a place where family is always welcome and where neighbours become friends.

Our full continuum of lifestyle options is designed so that residents can access increasing levels of services and support as their needs or preferences change over time.



## All-Inclusive Lifestyle

Designed for seniors who enjoy the benefits of a carefree lifestyle. Residents enjoy meals, housekeeping and linen service, access to daily wellness programming, and the option to add services and supports as needed.



## Assisted Living (Special Care)

A uniquely designed option for older adults who require light to moderate assistance and have been assessed by the Department of Social Development as requiring Level 2 care. Includes meals, housekeeping, laundry, assistance with activities of daily living, accessible design, medication management and wellness programming.

**Retirement living at Parkland costs less than you think**

Compare your costs at [experienceparkland.com/getting-started/cost-calculator](https://experienceparkland.com/getting-started/cost-calculator)



# What's Included?

	Independent Lifestyle	Supportive Lifestyle
	All-Inclusive Lifestyle	Assisted Living
Beautiful private suite	✓	✓
All utilities: heat, hot water, electricity/hydro	✓	✓
All communications services: basic cable, local phone, WiFi*	✓	✓
Secure building with team members on site 24/7	✓	✓
24/7 emergency response with pendant included	✓	✓
Full access to campus amenities	✓	✓
Social events calendar	✓	✓
Harmony Wellness program	✓	✓
Concierge service	✓	✓
2-3 meals per day	✓	✓
Weekly housekeeping including towel and linen service	✓	✓
Transportation service	✓	✓
Personal laundry	à-la-carte	✓
Medication administration	à-la-carte	✓
Support with activities of daily living	à-la-carte	✓

\*Highspeed wireless internet is available in the common areas.

# Exclusive Services and Amenities

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## Building Services

- Weekly housekeeping
- Towel and linen laundry service
- Front desk concierge service located in Royal Court
- Courtesy shuttle service
- Access WiFi high speed Internet (\$)
- Access to washers and dryers
- Personal laundry service (\$)\*



## Building Amenities

- Elegant restaurant-style dining
- Private dining room available for special occasions
- Licensed lounge, café and dining room
- Fitness area, lounge area with pool table and shuffleboard
- Chapel with a great view
- Hair salon
- Library with an extensive selection of reading materials
- Entertainment lounge with large screen TV and sound system located in Royal Court
- Internet café located in Royal Court with computers, puzzles, games and cards
- Free on-site reserved parking



## Outdoor Amenities

- Outdoor recreation areas, including a paved walking trail with swings and benches
- Beautiful fishpond with walking bridge and relaxing waterfall next to sunning deck with arbour
- Flower gardens, putting green and community pergola



## Safety & Security

- Secure community with 24-hour staffing for peace of mind
- 24-hour monitored, interactive personal emergency response system
- Fire alarm and sprinkler system, with in-suite smoke detectors
- Support handrails in elevators and hallways
- Smoke-free environment

# Your Dining Experience

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Dining at Parkland Riverview is always a social occasion. Whether sharing a table with neighbours, friends or visiting family, residents enjoy a restaurant-style dining environment that consistently delivers on taste, service and atmosphere. Each week, our certified culinary team design a seasonally themed menu inspired by residents and the surrounding community, using local products whenever possible to deliver a variety of quality and nutritious meals—including unique specials served daily.

And while our food is delicious, what sets us apart is our commitment to service excellence and helping every resident feel at home. Our culinary team will get to know you by name and take the time to understand your likes and dislikes, as well as special dietary restrictions and preferences. For special occasions, residents are invited to reserve our private dining room for hosting guests at an event catered by our culinary team.

At Parkland Riverview, you can sit where you like and dine with confidence knowing our team delivers choice, selection, flavour and service with pride.

## Appetizers

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### Parkland Seafood Chowder

Digby scallops, grilled shrimp, Nova Scotia haddock simmered in a savory potato cream sauce

### Poached Pear & Blue Cheese Salad

Poached pear, salad greens, crumbled blue cheese, toasted walnuts, mandarin oranges all lightly tossed in a citrus vinaigrette

### Potato & Cheddar Perogies

Pan-fried and served with house-made sauerkraut and fresh sour cream

## Desserts

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### Lemon Curd Torte

Finished with stewed raspberries and fresh cream

### Orange Ginger Donuts

Bite-sized donuts made to order and served with caramel dipping sauce

### Tiramisu

Layers of fresh mascarpone custard with rum and coffee-soaked ladyfingers finished with whipped cream

## Mains

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### Stuffed Pork Tenderloin with Roasted Grapes

Succulent pork tenderloin filled with quinoa, fresh herbs and dried fruit, paired with sweet roasted grapes

### Salmon Wellington

Individual salmon steak seasoned with lemon and basil and wrapped in light puffed pastry, baked until golden and delicious

### Blanc coq au vin

Tender bone in chicken braised in a rich fragrant white wine sauce with mushrooms and pearl onions



# Your Health and Wellness

At Parkland Riverview, wellness plays an important part in resident quality of life. Our signature Harmony Wellness Program supports six dimensions of wellness: emotional, intellectual, physical, social, spiritual and vocational.

Every new resident is invited to meet with Parkland’s Wellness Coach who creates a monthly calendar of on-and-off campus activities that reflect the community, season, special occasions and resident interests. Events are led by team members, external partners and residents who bring a wealth of talent as experienced artists, golfers, musicians and writers.

At Parkland Riverview, you’ll have the time to do more of what you love. Here are two sample calendars featuring our valued residents.

HARMONY



**Debbie is a health enthusiast and loves playing trivia with her friends.**

- 9:00 a.m. Coffee and muffins
- 9:30 a.m. Exercise video
- 11:00 a.m. Cribbage card game
- 2:00 p.m. Team style trivia
- 3:00 p.m. Happy hour
- 6:00 p.m. Manicures



**Harold spends a great amount of his time outdoors or catching up with friends.**

- 9:00 a.m. Coffee and conversation
- 9:30 a.m. Walking group outside
- 11:00 a.m. Craft corner (Suncatchers)
- 2:00 p.m. Group sing-along
- 3:00 p.m. Giant crossword puzzles
- 7:00 p.m. Movie and snacks

# The Parkland Promise™

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The Parkland Promise provides peace of mind knowing every detail has been considered to ensure your continued satisfaction and quality of life. This is your home, and our team is proud to work where you live. Our lifestyle options, amenities, programs and services combine to make Parkland a place where you can live your best life.



## Residents First

Resident feedback constantly guides and inspires our team. From the design of our communities to the menus, services and programs, Parkland's team works to ensure our offerings reflect resident preferences. Team members are committed to being compassionate, honest, professional and safe while delivering exceptional service at every turn. Learn more about our Philosophy of Service at [experienceparkland.com/en/about-us/parkland-promise/](https://experienceparkland.com/en/about-us/parkland-promise/)



## Money Back Guarantee\*

Resident wellbeing, happiness and quality of life is at the centre of all we do. From your first visit to the day you sign a lease, our team works to understand your lifestyle, needs and preferences. We are so confident in our process to help you get settled, familiar and connected with life at Parkland that we offer a 30-day Money Back Guarantee. Residents who are less than satisfied will receive one month's suite rental in full.



## One Monthly Bill

To help you spend more time doing what you love and less time managing multiple utility providers, Parkland offers a single monthly bill outlining your selected lifestyle option costs (heat, hot water, electricity, local phone, basic cable and common area Wi-Fi are included), plus a detailed account of any additional services you purchase.



## No Long-Term Contracts

Our team understands the challenges of long-term contracts, especially year-long leases for seniors who may be faced with an unexpected need to relocate. At Parkland, your peace of mind is our first priority, which is why we only require 30 days' notice when you choose to leave our community.



## Priority Access

At Parkland, our Continuum of Service is designed so you can access increasing levels of support as your needs change over time. When you or a loved one needs to access a lifestyle option with more services or care, you can rest easy knowing Parkland residents have priority access—regardless of the size of the wait list from the external community.



View the Parkland Promise at [experienceparkland.com/about-us/parkland-promise](https://experienceparkland.com/about-us/parkland-promise)

*\*A resident must stay at Parkland Riverview for at least 90 days in order to qualify for the Money-Back Guarantee (does not apply to Short Term Stay, Memory Care and Enriched Care). While monthly rents are HST exempt, HST charges may apply to select a-la-carte services. For full details and exceptions, please visit [experienceparkland.com/promise](https://experienceparkland.com/promise) or contact your Lifestyle Consultant.*

# Notes

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